Quality and Safety

Phoenix Children's exists to advance hope, healing and the best healthcare for children and their families. We strive to keep high-quality and safe care at the forefront of all we do. As part of the Solutions for Patient Safety (SPS), we collaborate with other children’s hospitals and work together to eliminate serious harm. This fact sheet provides more information on three SPS reports.

Adverse Drug Events (ADEs)
Medications are the most common intervention in healthcare. Adverse drug events (ADEs) can occur when someone is harmed by medicine. Medication safety is a top priority at Phoenix Children's and this year we are focusing on the medication administration process. Our health system’s ADE rate for the most serious events is near zero.

Surgical Site Infections (SSI)
Surgical site infections (SSI) can occur after surgery in the part of the body where the surgery took place. Phoenix Children’s follows a pre-operative bathing protocol for our patients to help prevent infection. Over the past three years we have continued to improve our SSI rate.

Central Line Associated Blood Stream Infections (CLABSI)
Central line-associated blood stream infections (CLASBI) can occur when germs enter the bloodstream through a patient’s central line. Most cases are preventable with proper technique, surveillance and management strategies. This year we are focusing on the how we access central lines. We experienced a decreased CLABSI rate in 2023 compared to 2022.