



PHOENIX CHILDREN'S
Newborn Intensive Care Unit

Creating Lasting Connections



Virtual Visit Camera

Now Starring in the NICU

The Virtual Visit Camera system is offered as part of our commitment to providing the best hope, healing and health care to patients and their families. Now you can see your baby in real time (except during scheduled downtimes) for as long as you like and as often as you like, no matter where you are in the world, using your mobile phone, tablet or computer.

The small webcam (camera) mounted above your infant's bed creates a virtual window to your baby, so you can stay connected when you can't be at the Hospital.

A Better Connection to You

We know that parents want to spend every waking moment with their newborn, and this time is an essential part of building a lasting bond between parents and child. With the ability to watch your baby from your mobile device or computer can help extend and enhance the connection between you and your baby when you cannot be at the cribside. You can also invite as many family members as you would like to view your baby.

The webcam is safe, free of charge and there is nothing to install. All you need is Internet access. Go to visit.phoenixchildrens.com and login.



Important Things to Know About Virtual Visit

- Before you or any family members can view your baby with Virtual Visit, you'll be asked to sign up through our front desk personnel and create an account. PLEASE NOTE: Once access information is shared, it cannot be reversed. Do not share this information with anyone you don't want to have access to Virtual Visit.
- Only you as the baby's parent can activate the Virtual Visit webcam.
- In addition to the people you grant access to, only Phoenix Children's Hospital authorized personnel can access the Virtual Visit webcam.
- All video and information is secured with 4,096 TLS Encryption (the web security standard).
- No video is recorded and no patient information is stored.
- Audio is not available.
- Cameras will be turned off between 6:30 – 7:30 a.m. and 6:30 – 7:30 p.m. daily to decrease interruptions during shift change.
- Viewing times will be coordinated around your baby's care and daily activities.
- When your baby is discharged, the video feed is automatically disconnected.

Phoenix Children's Newborn Intensive Care Unit

The Newborn Intensive Care Unit (NICU) at Phoenix Children's Hospital is a Level IIIc nursery, which offers the highest level of care and is the highest certification given by the Arizona Perinatal Trust. It is also Arizona's only Neuro-NICU and the second of only a handful built in the entire nation.

In the remarkably warm, personal and family-centered setting provided by Phoenix Children's Hospital, these tiny and ill infants have the best chance to survive and grow to reach their maximum potential.

Phoenix Children's is committed to providing state-of-the-art facilities for these fragile infants.

Phoenix Children's Hospital's NICU contains 33 beds, including 13 private rooms.



Thank you to the Leadership Circle
for making this possible.