

## **General Volunteering FAQs**

### **How do I apply?**

You must be 16-years-old or older to volunteer on your own at the Hospital. You'll need to attend a one hour Volunteer Info Session at the Hospital or online, then you'll be emailed the application.

Community volunteers do not need to attend this session. You can sign up for Community events as your schedule allows.

### **I'm not 16-years-old yet. Can I still volunteer?**

The Family Volunteer Program may be the right option for you. A parent or guardian may volunteer with their 12-15 year old as a pair.

### **Is Phoenix Children's Hospital looking for volunteers now?**

There are always volunteer positions available in the Hospital and at community events. Attend the Volunteer Info Session and learn about which programs currently need the most help.

We are not able to answer this question on the telephone because it requires a review.

### **I'm a winter visitor. Can I volunteer in just the winter months?**

For part-time residents, participating in our community events is a perfect way to help. You register for the events you can help with. There are no interviews or health or training requirements.

Volunteering in the Hospital requires training and a commitment to a same-time, same-day schedule of three to four hours per week for a minimum of about six to eight months.

### **Can I volunteer with a friend?**

Volunteers at Phoenix Children's are assigned individually to areas for their service. You can certainly attend the Volunteer Info Session together, do your training together and maybe even carpool if you're assigned at the same time! It may be difficult to assign you to the same day and time, but you are welcome to discuss it at the interview.

Community events are different. Often we have friends and groups that participate together. Some groups participate in events as a team-building activity. You can register to receive information about upcoming Community events.

### **Can I come in and read, play games and visit with patients?**

Unfortunately, due to infection control and confidentiality guidelines only in-Hospital volunteers may come into contact with patients in the Hospital.

Groups can also help the hospital by volunteering with our community events. Groups can also apply to host a special event in our Child Life Zone.

**How can I donate children's toys, books and/or games to the Hospital? Can I personally give them to the patients?**

Donations can be dropped off at our main campus. Unfortunately, due to infection control and confidentiality guidelines only family, hospital staff and in-hospital volunteers may come into contact with the patients.

**Can I be an in-hospital and community volunteer?**

Yes! You can register to receive information about upcoming community events. To begin the process to become a volunteer in the Hospital, please review details on the In-Hospital Volunteer pages.